Problems logging in

This refers to Moodle 3.8 from September 2020 onward

Moodle Help & Support

Problems logging in

1. Go to moodle.nottingham.ac.uk (or click on the link). Do NOT search for Moodle in Google or other search engine.
2. Enter your usual University 'Username' (NOT email address) and 'Password'

If you get the message "Invalid login, please try again", please follow the relevant local link:

**UK**
http://www.nottingham.ac.uk/it-services/services/password.aspx#forgotten

**UNNC**

**UNMC**
https://www.nottingham.edu.my/IT-Services/connect/account/students.aspx

If you have checked that your username and password are correct and you are using the correct URL, and still cannot log in, then contact learning-technologies@nottingham.ac.uk

Queries, comments or questions?

Please contact your local elearning support team.

<table>
<thead>
<tr>
<th>Phone: (0115 95) 16677</th>
<th>Phone: (0574) 8818 0000 (ext. 8915)</th>
<th>Phone: (03) 8924 81 99</th>
</tr>
</thead>
<tbody>
<tr>
<td>or email: <a href="mailto:itservicedesk@nottingham.ac.uk">itservicedesk@nottingham.ac.uk</a></td>
<td>or email: <a href="mailto:e-learning-support@nottingham.edu.cn">e-learning-support@nottingham.edu.cn</a></td>
<td>or email: <a href="mailto:itservicedesk@nottingham.edu.my">itservicedesk@nottingham.edu.my</a></td>
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Incorrect?

If you have any comments on how you think this help can be improved then please email Learning-Technologies@nottingham.ac.uk