Problems logging in

This refers to all versions of Moodle

Moodle Help & Support

Problems logging in

1. Go to moodle.nottingham.ac.uk (or click on the link). Do NOT search for Moodle in Google or other search engine.
2. Enter your usual **University username** (NOT email address) and **password**

If you get the message "Invalid login, please try again", please follow the relevant local link:

**UK**
http://www.nottingham.ac.uk/it-services/services/password.aspx#forgotten

**UNNC**

**UNMC**
https://www.nottingham.edu.my/IT-Services/connect/account/students.aspx

If you have checked that your username and password are correct and you are using the correct URL, and still cannot log in, then contact learning-technologies@nottingham.ac.uk

Queries, comments or questions?

Please contact your local elearning support team.

![UK flag](image1)
Phone: (0115 95) 16677
or email: itservicedesk@nottingham.ac.uk

![Chinese flag](image2)
Phone: (0574) 8818 0000 (ext. 8915)
or email: e-learning-support@nottingham.edu.cn

![Malaysian flag](image3)
Phone: (03) 8924 81 99
or email: itservicedesk@nottingham.edu.my

Incorrect?

If you have any comments on how you think this help can be improved then please email Learning-Technologies@nottingham.ac.uk