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Moodle Help & Support

Whether staff or a student, users of moodle.Nottingham are expected to be familiar with and abide by University of Nottingham regulations and policies.

Data protection

Use of moodle.Nottingham may be logged and this information can be used to support student learning by monitoring progress, participation or completion of activities. The use of all data captured by moodle.Nottingham is governed by the University’s Data Protection Policy.

Copyright

All users of moodle.Nottingham need to be aware of the University Copyright Policy.

Prohibited Uses

You may use moodle.Nottingham only for lawful purposes. You may not use moodle.Nottingham:

- in any way that breaches any applicable local, national or international law or regulation.
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- to send, knowingly receive, upload, download, use or re-use any material which does not comply with our Posting Rules (on the University website).
- to transmit, or produce the sending of, any unsolicited or unauthorised advertising or promotional material or any other form of similar solicitation (spam).
- to knowingly transmit any data, send or upload any material that contains viruses, Trojan horses, worms, spyware or any other harmful programs or similar computer code designed to adversely affect the operation of any computer software or hardware.

You also agree not to access without authority, interfere with, damage or disrupt any part of moodle.Nottingham; any equipment or network on which our sites are stored; any software used in the provision of our sites; or any equipment or network or software owned or used by any third party.

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Whenever you make use of a feature that allows you to upload material to moodle.Nottingham, or connected third-party sites, or to make contact with other users, you must comply with the standards set out in the Posting Rules. You warrant that any such contribution does comply with those standards, and you indemnify us for any breach of that warranty.

Users must not use any third party materials (including images, databases, text, sounds, logos, trade marks) in any uploaded content (including documents and web pages) in breach of that person’s intellectual property rights. As a general rule, users must not copy any third party material unless the permission of the owner has been obtained.

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The University has the right to remove any material or posting you make if, in our opinion, such material does not comply with the standards set out in the Posting Rules.

Viruses, Computer Misuse and other Offences

You must not misuse moodle.Nottingham by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not attempt to gain unauthorised access to our sites, the server on which the sites are stored or any server, computer or database connected to our sites. You must not attack our sites via a denial-of-service attack or a distributed denial-of-service attack.

By breaching this provision, you would commit a criminal offence under the Computer Misuse Act 1990. The University may report any such breach to the relevant law enforcement authorities and we will co-operate with those authorities by disclosing your identity to them. In the event of such a breach, your right to use our sites will cease immediately.

The University will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programmes, data or other proprietary material due to your use of our sites or to your downloading of any material posted on it, or on any website linked to it. You should ensure that you have appropriate protection against viruses and other security arrangements in place when using the internet.
**IT Services**

All users must abide by the University's IT Service Policies and Regulations

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### Queries, comments or questions?

Please contact your local elearning support team.

<table>
<thead>
<tr>
<th>Phone: (0115 95) 16677</th>
<th>or email: <a href="mailto:itservicedesk@nottingham.ac.uk">itservicedesk@nottingham.ac.uk</a></th>
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<tbody>
<tr>
<td>Phone: (0574) 8818 0000 (ext. 8915)</td>
<td>or email: <a href="mailto:e-learning-support@nottingham.edu.cn">e-learning-support@nottingham.edu.cn</a></td>
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<tr>
<td>Phone: (03) 8924 81 99</td>
<td>or email: <a href="mailto:itservicedesk@nottingham.edu.my">itservicedesk@nottingham.edu.my</a></td>
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### Incorrect?

If you have any comments on how you think this help can be improved then please email Learning-Technologies@nottingham.ac.uk